

# Merger Update



## A message from Chad Graves, Wings President and CEO

What a way to start the new year! Last month, Wings members voted to approve our merger with Ent, making it official as of January 1.

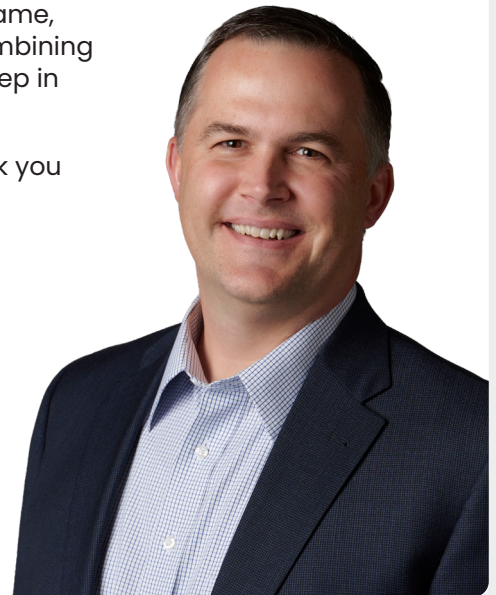
While we are now one organization, there won't be immediate changes to how you bank with us. You can keep using your current checks, credit cards and debit cards, and digital banking. You'll continue to use the same routing and account numbers. Likewise, the friendly Wings teams you know will still be here to help at the locations you're used to.

An exciting change you may notice over the next few months will be updated Wings branding. We're keeping the Wings Credit Union name, but you'll start to see a refreshed look where you bank with us. Combining our two organizations into one cohesive identity is an important step in our partnership, and we think you'll like the new look.

We'll keep you in the loop every step of the way. As your CEO, thank you for your support, patience and trust as we soar forward together. Here's to a great year ahead!

A handwritten signature in black ink, appearing to read "Chad Graves".

Chad Graves  
Wings President and CEO



## You Asked, We Answered

In our You Asked, We Answered series, we address your questions and concerns about the merger as part of our commitment to keeping you informed every step of the way.

### **Q What changes can we expect now that we are a combined organization?**

**A** At this time, the member experience will remain the same, but you may begin to see new Wings branding in the next few months. You may also start to see and hear Wings locations referred to as service centers. You may also start to see and hear Wings locations referred to as service centers, which highlights that they offer more than basic transactions. They're centers for financial education, technology-driven solutions, and personalized support for every stage of your financial journey.

We will communicate with members throughout the process to ensure a smooth transition. You can visit **Wings.CUtogether.com** for timelines and updates.

### **Q Can Wings members do business at service centers in Colorado?**

**A** Not yet, but we will keep you updated as the timeline is finalized. You can find all the Wings service centers and ATMs available to you at **wingscu.com/locations**.

### **Q What will the new credit union be named?**

**A** The combined credit union will be called Wings Credit Union which we believe celebrates our histories and the positive opportunities ahead. The concepts of "Wings" and flight also have strong connections to the ideas of upward movement, goals, aspirations and achievement.

### **Q Will my routing or account numbers change with the merger?**

**A** Right now, you can continue to bank as usual. Routing numbers will remain the same. We are committed to make any transition in this process as seamless as possible.

**Still have questions?** Learn more at **Wings.CUtogether.com**.

## We'll help you get financially fit now and in the future

This year, do you want to save more and stress less? Or break free from debt? We are hosting complimentary January financial wellness webinars. Our tradition of helping you get financially fit remains as strong as ever. To see and sign up for the classes, visit **Wings.CUtogether.com**.

